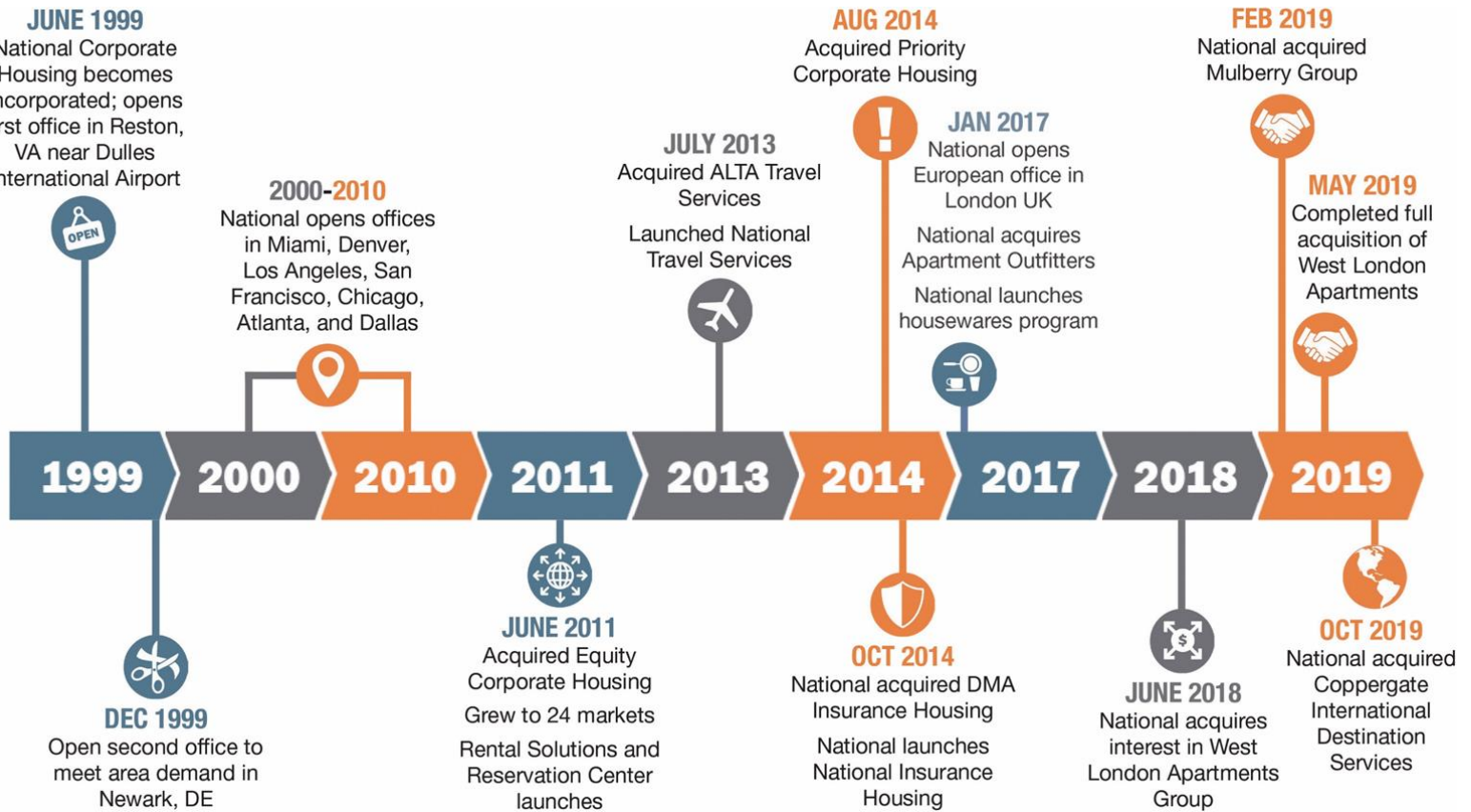


# ABOUT NATIONAL

Repeatedly voted by Inc. Magazine as one of the fastest growing private companies, National Corporate Housing has grown to 30 offices across the United States, London and Singapore in its 20 years of operations. National is the largest provider of serviced apartments in the United States, signing more corporate leases than any other company in North America. National provides temporary living and relocation services throughout the Americas, EMEA and APAC. Our unique business model offers a high touch customer experience with customized global program solutions for our valued clients.



**CORPORATE APARTMENTS**

National delivers superior, furnished, temporary housing around the world. Our extensive team of local staff delivers the perfect move-in, every time

**DESTINATION SERVICES**

Our local experts assist clients with Settling-In Services such as: Social security application, banking, state driver's license, auto registration, utility set-up, school registration

**RENTAL SOLUTIONS**

Our Rental Solutions division offers comprehensive rental assistance services across the U.S. and soon to be UK. These services are handled by National and a local, licensed real estate agent

**TRAVEL SERVICES**

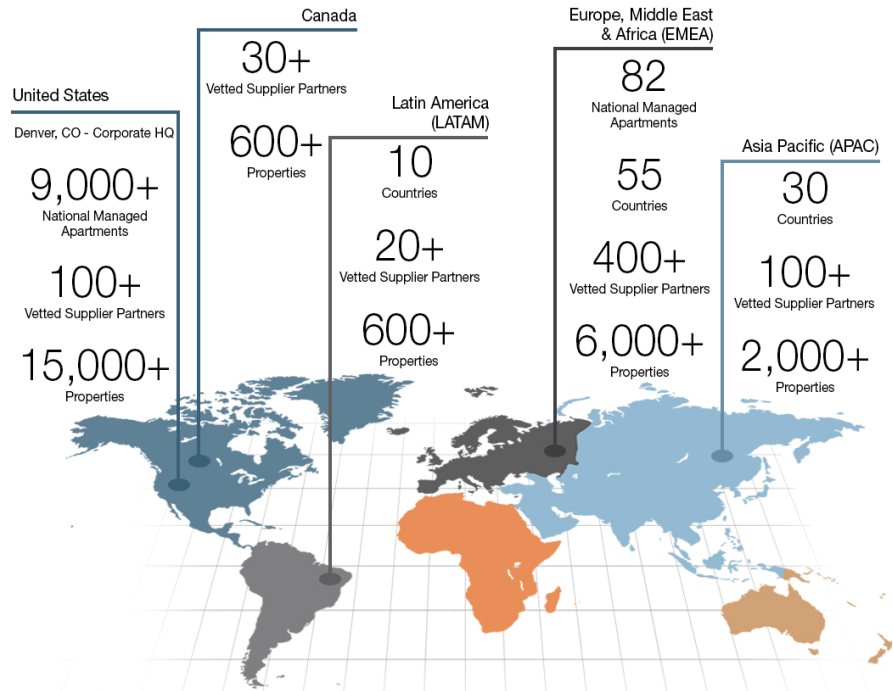
National provides dedicated corporate travel service to companies. It is our goal to save our clients both time and money, and to make recommendations to make business travel easier and smoother

# ABOUT NATIONAL

## GEOGRAPHICAL COVERAGE

National maintains 30 local offices throughout the US, Europe and Asia Pacific with our global headquarters based in Denver, CO. National's extensive network of vetted suppliers enables us to offer housing globally, wherever corporate clients need to send their travelers. Our supplier network allows us to offer better options for travelers in terms of proximity to the office and assignee preferences rather than forcing corporate clients to conform to owned inventory.

National does not own property inventory. This strategy is intentional – rather than try to fit our clients' needs into fixed units that we own; we develop and source truly custom solutions and inventory to meet your specific program needs and goals. We are a customer service-focused organization and not a real estate holdings entity. This model has allowed us to provide exceptionally satisfying serviced apartments to clients ranging from mid-sized organizations to Fortune 500 companies.



## CUSTOMER SERVICE & SATISFACTION

We take customer service seriously at National. Surveys are distributed to every guest during and after their stay to assess areas of improvement and standards of excellence. In 2019 YTD, National has a customer service satisfaction rating of 94.7%. Our company goal is 95%.

## OUR MISSION

To be the most admired and respected global company to our coworkers, customers, and suppliers by maintaining an ethical and financially healthy organization.

## OUR CORE VALUES

Company First  
Driven to Succeed  
People Matter  
Do the Right Thing

## OUR VISION

We are in the business of passionately creating Exceptional Experiences. We do this by consistently delivering Surprisingly Superior Service worldwide.